



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: egilbert@bethanyhome.org
Mailing Date: April 4, 2017

Mr. Kevin Snyder
CEO
Bethany Home Inc.

[REDACTED]
RE: Knorr Group Home
[REDACTED]

Dear Mr. Snyder:

As a result of the Department of Human Services' licensing inspection on March 8, 2017 of the above facility, the violations with 55 Pa. Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 3800 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read 'BH'.

Brian Hazlak, MA
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa. Code Chapter 3800

Facility Name: KNORR GROUP HOME		License Number: 24574
Address	County: Berks	
Director: Elaine Gilbert	Region: NORTHEAST	
Legal Entity Name: BETHANY HOME INC		
Legal Entity Address: [REDACTED]		
Certificate(s) of Occupancy		
C-2 LP 02/08/1999 LI		
Program Type: Residential Services	Licensed Capacity: 12	Number of Children Served: 11
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Complaint		
On-Site Inspections Dates and Department Representatives On-Site 03/08/2017: Piazza, Gerard; Bosack, Amie		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:	Random Indicators:	
Child Demographic Data as of Inspection Dates		
Age of Children: 0 to 5 years: 0 6 to 13 years: 4 14 to 17 years: 7 18 to 21 years: 0	Number of Children who: Are Adjudicated Delinquent: 0 Are Dependent: 11 Have Mental Illness: 10 Have an Intellectual Disability: 0 Have a Physical Disability: 0	

Licensing Inspection Summary: 24574 - 03/08/2017 - Piazza, Gerard
 Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800

3800.142 - If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

2a. DESCRIPTION OF VIOLATION

Child # 1 was admitted on 1 [REDACTED] The initial health and safety plan for Child # 1 was not created until [REDACTED]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attached

Repeat Violation: No	Date(s) of Previous Violation(s):			
Signature of Legal Entity Representative <i>Christopher</i> (Required on EVERY Page)				
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Amy Stoner, Director of QA</i>			Date	<i>3/22/17</i>
DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!				
The above plan of correction is approved as of <i>3-23-17</i> (Date)		Plan of correction implementation status as of <i>3-23-17</i> (Date)		
		<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented		
The above plan of correction was approved by <i>[initials]</i> (Initials)				

Licensing Inspection Summary: 24574 - 03/08/2017 - Piazza, Gerard
 Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa. Code §3800

3800.202(b) - With the exception of exclusion as specified in § 3800.212 (relating to exclusion), a restrictive procedure may be used only to prevent a child from injuring himself or others.

2a. DESCRIPTION OF VIOLATION

Based on interviews with staff and children it was determined that on [REDACTED] Child # 1 was being verbally aggressive and kicking the radiator in the home. Child # 1 was placed in a hook transport by Staff Member A and moved away from the room to [REDACTED] bedroom to calm down. The therapeutic crisis intervention system utilized by the facility does not allow for the hook transport performed by Staff Member A.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attached

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Date 3/22/17

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

3-23-17
 (Date)

Plan of correction implementation status as of 4-4-17
 (Date)

Fully Implemented

Partially Implemented - Adequate Progress

Partially Implemented - Inadequate Progress

Not Implemented

The above plan of correction was approved by

GH
 (Initials)

Plan of Corrections for March 2017

Knorr Cottage	Immediate Fix	Long Term Solution	Person Monitoring the Implementation
Compliance Code 3800.142	<p>If the health and safety assessment identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.</p> <p>Child #1 was admitted on [REDACTED] The initial health and safety plan for Child #1 was not created until [REDACTED]</p> <p>A new CRNP began with the agency in October. As the CRNP was completing the physical for Child #1, [REDACTED] noticed the Health and Safety had not completed and she completed immediately.</p>	<p>The agency has hired a new CRNP and RN who have been ensuring the Health and Safety Plan is completed within 24 hours after the assessment is completed.</p> <p>10% of the charts will be audited monthly to ensure compliance.</p>	CRNP, Director of Quality Assurance
Compliance Code 3800.202 (b)	<p>With the exception of exclusion, a restrictive procedure may be used only to prevent a child from injuring [REDACTED] or others.</p> <p>Based on interviews with staff and children it was determined that on [REDACTED] Child #1 was being verbally aggressive and kicking the radiator in the</p>	<p>Staff Member A will receive a refresher training on appropriate restraints to utilize to prevent a child from injuring [REDACTED] or others by [REDACTED]</p> <p>The agency is currently reviewing different therapeutic crisis intervention systems in order to gain additional</p>	Director of Staff Development

*Janet Steiner
Amy Steiner, Director
3/23/17*

A-2 64 3-23-17

Plan of Corrections for March 2017

	<p>home. Child #1 was placed in a hook transport by Staff Member A and moved away from the room to [redacted] bedroom to calm down. The therapeutic crisis intervention system utilized by the facility does not allow for the hook transport performed by Staff Member A.</p> <p>Immediately upon receiving notification of the restraint, the Administrative Team completed an investigation of the incident. A safety plan was put in place for Child #1. The Administrative Team met with Staff Member A to discuss the improper restraint.</p>	<p>physical intervention techniques.</p>	
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*Donya M.
Amy Gerner,
Director of OA
3/22/17*